

Thank you...

To our homeowners and staff, for your patience and fortitude through the challenges of recent weeks. For rallying together to help keep our communities safe. But most of all, for your many, many small acts of kindness that made such a huge difference. Balcony aerobic sessions, knitting rainbows for local children, checking in on neighbours every morning, bagpipes at dusk, lovely gifts left on doorsteps, virtual get-togethers over glasses of wine, improvised dance shows, and so many more. I want to celebrate them all. I also want to thank you for your welcome feedback and suggestions, which helped us to take the actions necessary to keep everyone as safe as possible. There's nothing like a crisis to show what we're made of. And what you've shown me is that our communities are made of far more than just bricks and mortar.



John Tonkiss, CEO McCarthy & Stone.